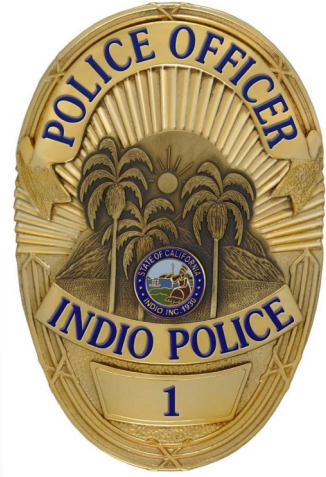


Indio Police Department Annual Report

FY 2018-2019





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INDIO POLICE DEPARTMENT

MISSION

Our Mission, in partnership with the community, is to safeguard and improve the quality of life in Indio by using traditional and non-traditional policing methods that promote trust, support, and confidence in the Indio Police Department.

VISION

Our vision is to be the premier community-oriented municipal law enforcement organization in the nation.

CORE VALUES

- ◆ Integrity
- ◆ Professionalism
 - ◆ Service
 - ◆ Respect

MOTTO

"Our Community... Our Commitment"



2017 US Census Demographic Data

Population:	91,240
Average Age:	37.30
Persons Under 18 Years:	27.3%
Number of Households:	27,290
Average Household Size:	3.10
Owner-Occupied Housing:	64.50%
Median Household Income:	\$49,551
Hispanic:	67.90%
White:	25.70%
Black:	3.00%
Asian:	2.50%
High School Graduate:	74.20%
Bachelor's Degree or Higher:	16.00%

City Council



Waymond Fermon
Councilmember
Council District 2



Oscar Ortiz
Councilmember
Council District 4



Glenn Miller
Mayor
Council District 1



Elaine Holmes
Mayor Pro Tem
Council District 3



Lupe Ramos-Amith
Councilmember
Council District 5



Mark Scott
City Manager

CHIEF'S MESSAGE



Michael Washburn
Chief of Police



The Chief of Police is charged with communicating the overall direction, mission, and goals to all areas of the Indio Police Department. The Chief advises the City Manager and City Council on matters pertaining to law enforcement and other complex matters. The Chief works closely with city departments in developing and implementing programs to solve police services problems within the Indio community, and assists in researching and analyzing a variety of administrative and operational issues within the Department. The Chief is also responsible for directing, coordinating, and participating in the operations of the other sections within the administration and the three police department divisions.

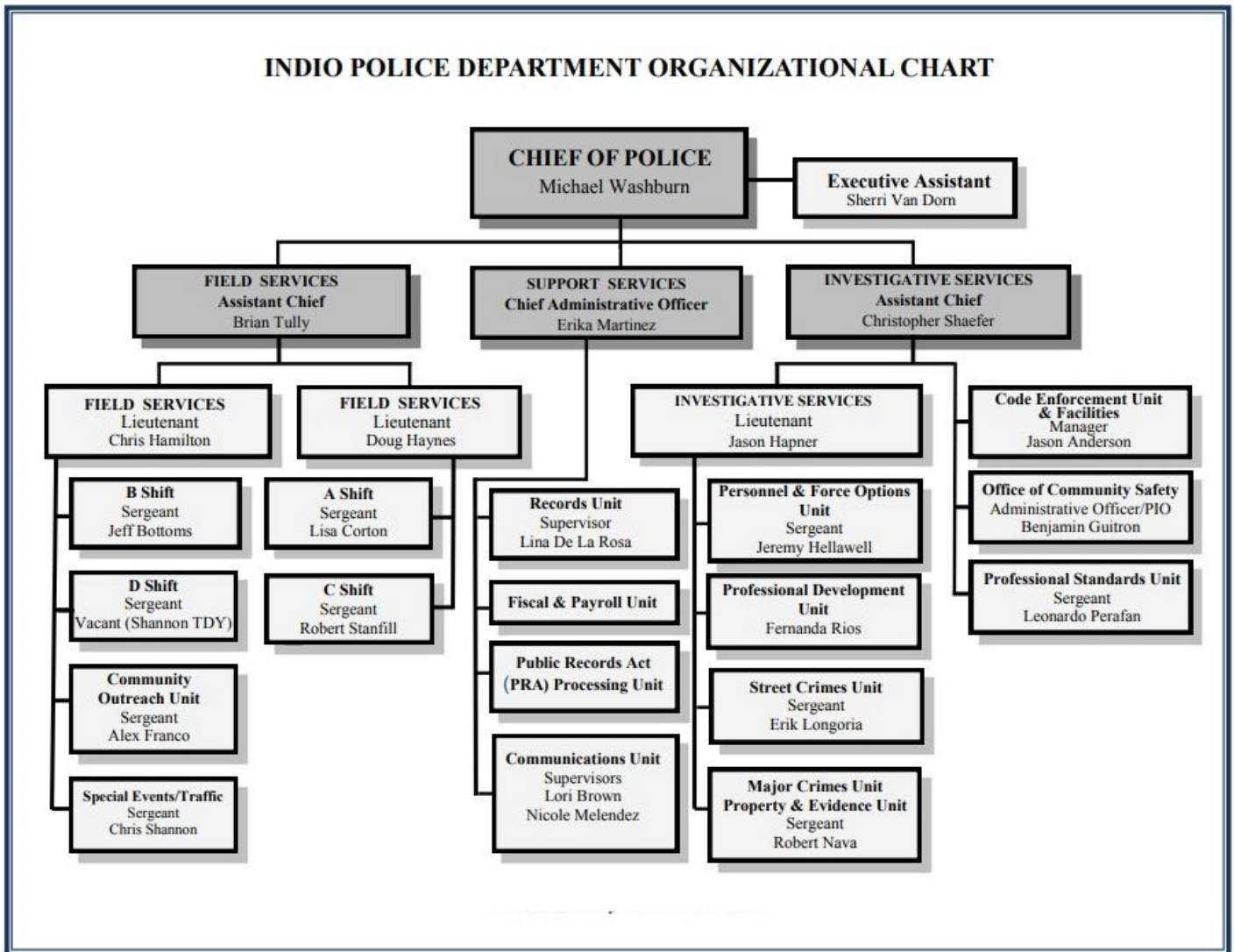
CHIEF'S MESSAGE

It is with great pride that we present the Indio Police Department's Annual Report for Fiscal Year 2018-2019. The goal of this report is to provide a snapshot of the various major components of the police department and its activities as well as function as a yearbook for members of the department.

The Indio Police Department is a full-service, nationally recognized police department for being a progressive and innovative law enforcement agency. Our work has been given praise in national and international publications dedicated to the advancement of the policing profession. The department is part of a selected group of 15 jurisdictions participating in the Safer Neighborhoods through Precision Policing Initiative, in collaboration with the COPS Office (Community Oriented Policing Services), the CNA research corporation, and IACP (International Association of Chiefs of Police). The goal of the initiative is to develop and refine best practices in police-community collaboration and to share lessons learned with police agencies across the country.

The men and women of your police department do incredible work to keep our community safe and an enjoyable place to live and work. We recognize that the City of Indio is an exceptional city that deserves an exceptional police department, and I am honored to be able to be part of this team.

ORGANIZATIONAL CHART & STAFFING



Personnel:	76	Sworn Officers
	41	Professional Staff
Volunteers:	26	Citizens Helping Indio Police (CHIP)
	14	Police Cadets
	3	Police Chaplains

NEW HIRES & PROMOTIONS



New Hires

Police Officer Joseph Arroyo

Police Officer Joshua De Jong

Police Officer Shane DaCosta

Police Officer Nicholas Herington

Police Officer Charles Bright

Records Specialist Liliana Beas-Hernandez

Property and Evidence Officer I Frank Linares

Graffiti Control Officer I Norberto Vega

Promotions

Lieutenant Doug Haynes from Sergeant

Sergeant Jeff Bottoms from Corporal

Sergeant Erik Longoria from Corporal

Sergeant Lisa

Sergeant Jere-

Dispatch Su-
er II

Code Enforce-
ing Technician

Corton from Corporal

my Hellowell from Police Officer

pervisor Nicole Melendez from Dispatch-

ment Officer I Julian Cansino from Park-



Erika Martinez

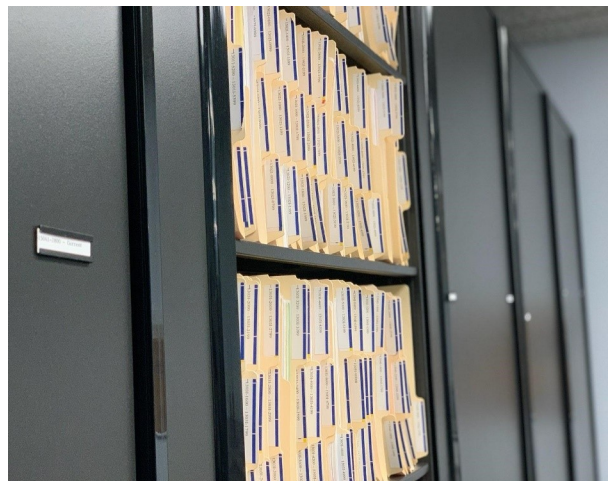
Chief Administrative Officer

The Support Services Division manages various administrative, operational, analytical, financial, and communication services and programs for the Indio Police Department. The division is comprised of the Police Records Bureau, Communications Unit, Fiscal Services Unit (Budget, Purchasing/Accounts Payable, and Time Keeping), and Grants & Special Projects.

Notable special projects i.e., police-research partnerships managed by this division include grant-funded and technical assistance (TA) projects through an on-going partnership with the Bureau of Justice Assistance (BJA)–sponsored Strategies for Policing Innovation program (SPI) that supports law enforcement agencies in building evidence-based, data-driven law enforcement strategies. Through this initiative, the Department currently partners with a criminologist from Arizona State University (ASU) and has previously collaborated with researchers from the University of California.

Staff in this division routinely monitor new funding opportunities from federal and state agencies. The Indio Police Department uses grant funding to implement cost-effective law enforcement initiatives and to purchase modern, public safety equipment in effort to better serve Indio residents. In 2018, the Department received \$108,452 in federal and state grants. In total, our staff managed a grant portfolio of approximately \$2 million in FY 2018-2019.

Starting in January 2020, as part of the Department’s \$1.9 million Community-Based Transitional Housing grant, qualified behavioral health service staff will team with Quality of Life officers when responding to 9-1-1 calls for service involving at-risk individuals, such as those dealing with behavioral health issues.

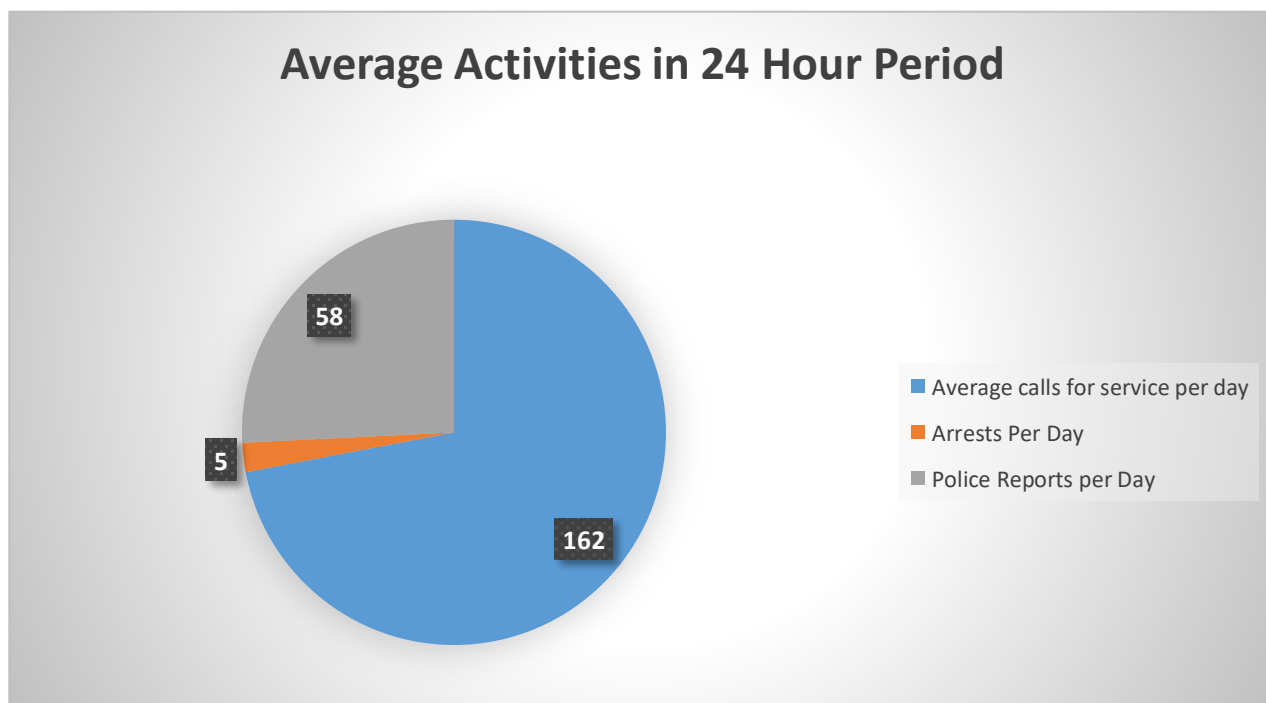




Brian Tully
Assistant Chief

The Field Services Division represents the largest commitment of departmental resources, which represents the department's foremost dedication to the protection and preservation of public safety. The mission of the division is to provide quality and professional public safety services to the citizens of Indio. We accomplish this by providing responsive and professional services through the utilization of collaborative community oriented partnerships.

The Field Services Division is comprised of the following units: Patrol, Traffic / Special Events Unit, K-9 Team, Community Outreach Unit / School Resource Officers, Quality of Life Team, and Field Training Unit.





Christopher Shaefer

Assistant Chief

The Investigative Services Division (ISD) supports the police department in its Investigations, Code Enforcement, Personnel Training and Recruitment, Professional Standards, Property and Evidence, Public Affairs and Social Media, Desert Regional SWAT, Crime Analysis, Personnel and Force Options, Professional Development, and Office of Community Safety efforts.

These highly trained, specialized units are comprised of dedicated sworn and non-sworn professional staff, who make up one half of the workforce in the Indio Police Department.

MAJOR CRIMES UNIT YEARLY STATISTICAL SUMMARY

New Cases Assigned	183
Closed Cases	193
Total Cases Carried Over	89
Closed by Arrest	94

STREET CRIMES UNIT YEARLY STATISTICAL SUMMARY

New Cases Assigned	149
Closed Cases	97
Total Cases Carried Over	355
Closed by Arrest	77
Firearms Recovered	62

REVIEW OF SERVICES PROVIDED

DISPATCH

45,453
9-1-1 Calls

85,016
Non-Emergency Calls

172,141
Total Dispatch
Calls Handled

RECORDS

1,558
Police Reports
Filed and Reviewed

1,416
Criminal findings submitted
to District Attorney's Office
and Probation Department

PROPERTY & EVIDENCE

5454
Intake items
Processed

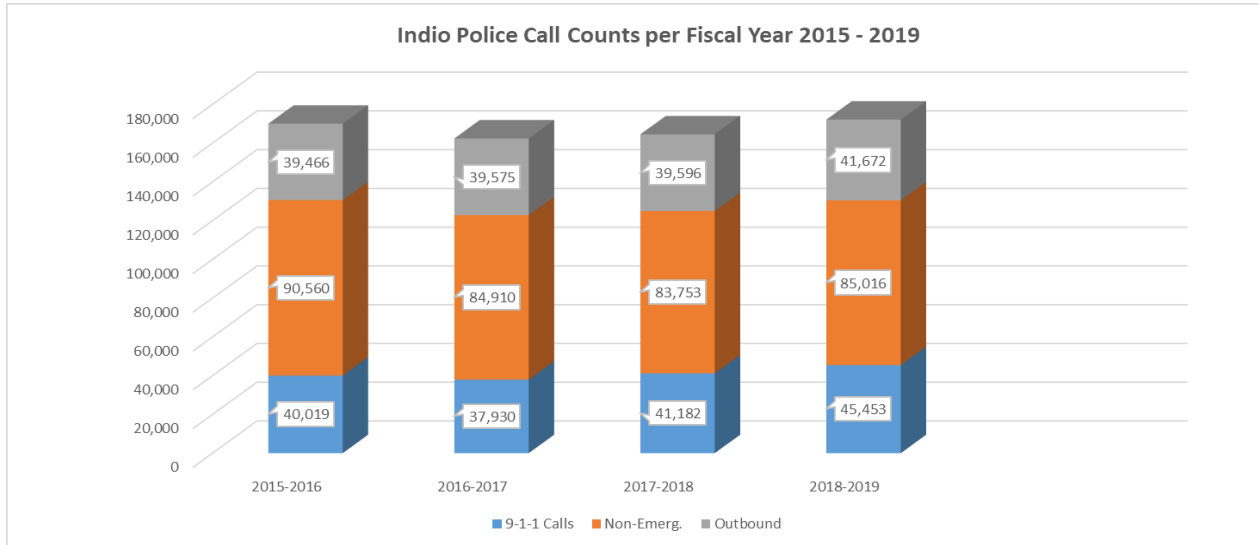
1142
Purged items

169
Processed firearms

715
Requests by District Attorney's
Office



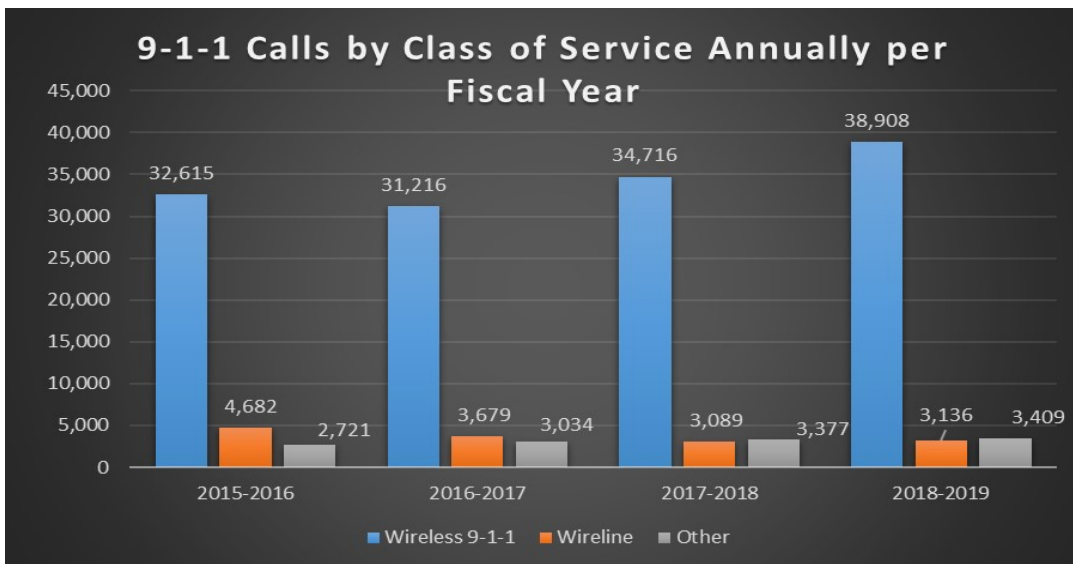
REVIEW OF SERVICES PROVIDED Continued...



2015-2016	2016-2017	2017-2018	2018-2019
9-1-1 Calls 40,019	9-1-1 Calls 37,930	9-1-1 Calls 41,182	9-1-1 Calls 45,453
Non-Emergency 90,560	Non-Emergency 84,910	Non-Emergency 85,753	Non-Emergency 85,016
Outbound 39,466	Outbound 39,575	Outbound 39,596	Outbound 41,672
Total Calls Handled 170,045	Total Calls Handled 162,415	Total Calls Handled 164,531	Total Calls Handled 172,141

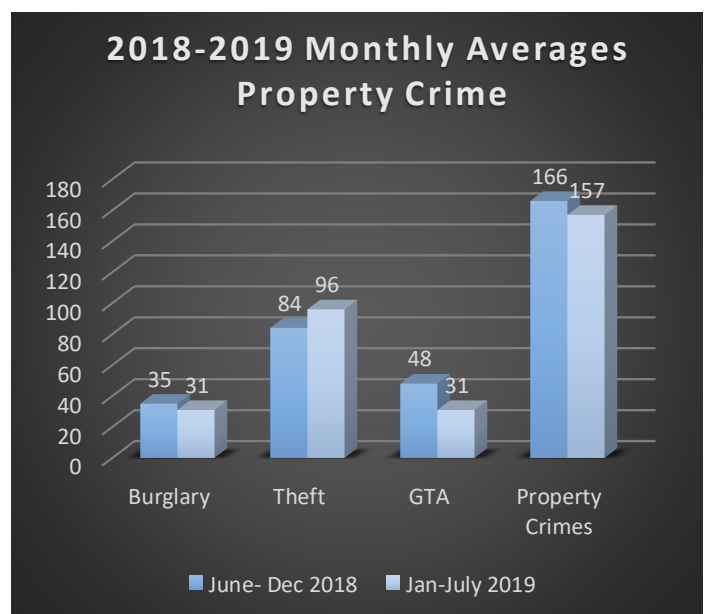
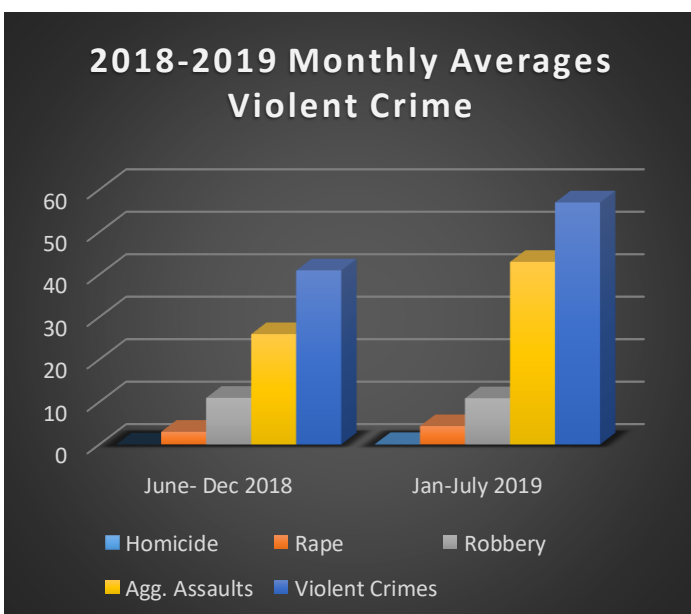
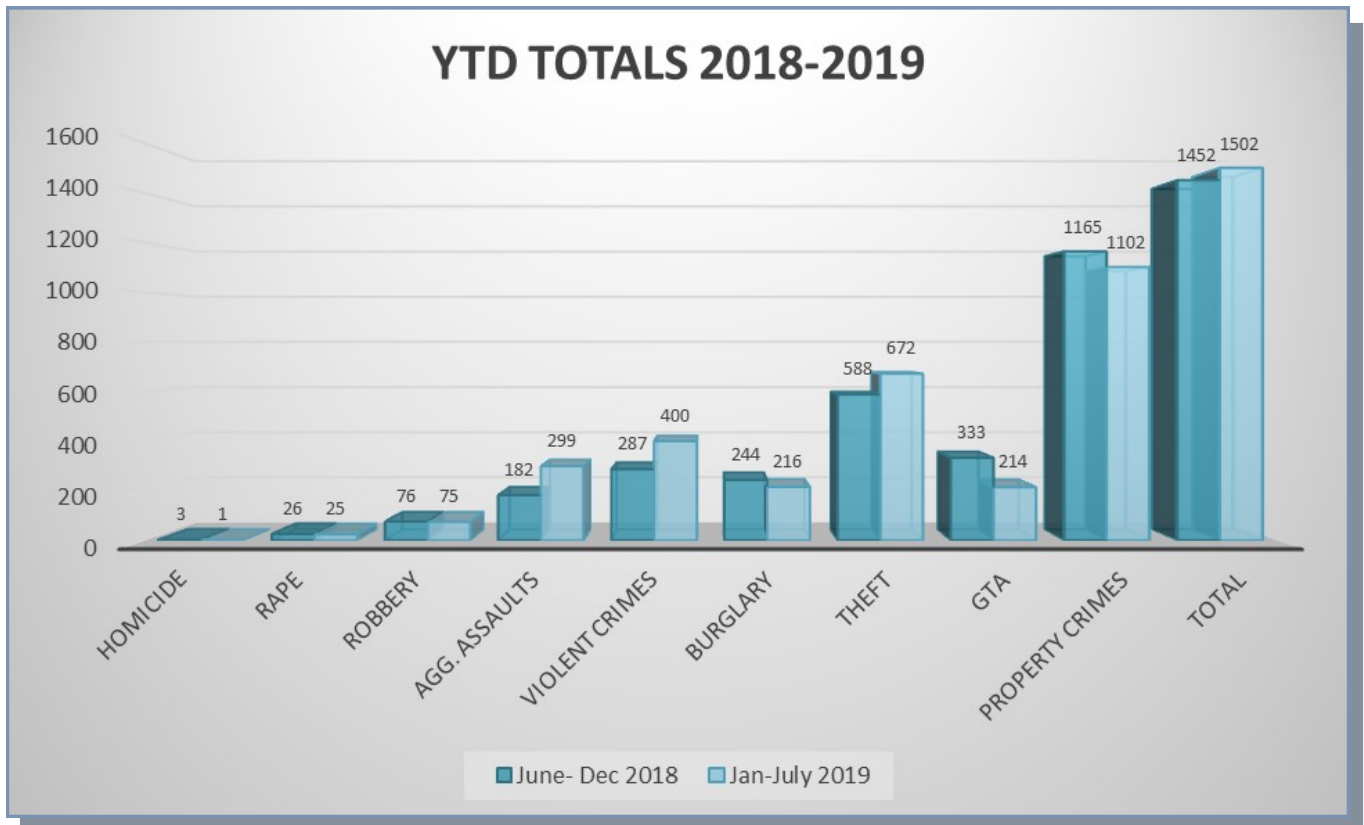
The percentage of wireless 9-1-1 calls continues to increase each year. Approximately 85 percent of all 9-1-1 calls now originate from a cell phone.

When dispatchers receive a wireless 9-1-1 call, the location information is not immediately known as it would be with a wireline call. This requires the caller to remain on the 9-1-1 call for 25 seconds or more. It often causes a delay of services in immediate need situations and more work for the Dispatcher to attempt to locate the caller if they are unable to tell us their location.



CRIME STATISTICS

The Indio Police Department actively monitors criminal activity in the City of Indio and communicates the information to patrol, investigations, other law enforcement agencies, and other sections and units that can assist with reducing or eliminating the criminal activity.



Office of Community Safety

The Office of Community Safety is responsible for developing public awareness through community education, involvement, and support. Our outreach and prevention programs are intended to improve relationships with the Department and the community we serve through our Crime Free Multi-Housing Program. We advise over 40 multi-family housing complexes on how to improve their tenants' safety and overall quality of life. The Office of Community Safety also serves to prevent crime through our neighborhood and business watch programs that help reduce crime opportunities.

Outreach & Prevention Programs

· Outreach meetings with groups, businesses and individuals	21
· Annual homeowner association & service groups meetings	6
· Neighborhood Watch Groups/Neighborhood Participants	13
· Crime Free Multi-Housing Program/Rental Property Participants	44
· Business Watch/Businesses Participating	89

Crime Prevention

· Crime Prevention Presentations	13
· Crime Stoppers Tips Received	48
· Crime Stoppers Awarded to Indio for Tips	\$1,850

Volunteer Services

With over 40 volunteers, we are fortunate for the members of the community that participate in the Department. These dedicated community members make up nearly a quarter of all staff, making them an integral part of the Department. Our Citizens Helping Indio Police Program- CHIPS, Police Cadets and our Police Chaplains have committed nearly 9,000 hours of volunteer service.



OUTREACH SERVICES

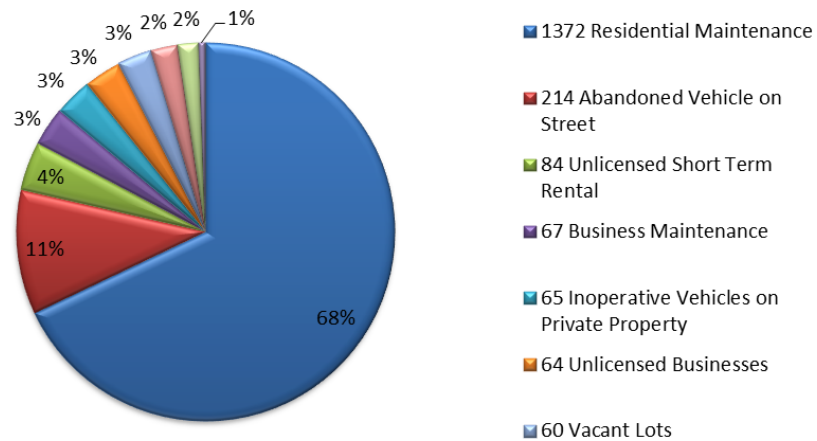
Our outreach staff balance proactive enforcement, quality investigations, and public relations to enhance public safety through improved relationships with all of the Indio stakeholders.



CODE ENFORCEMENT

The Code Enforcement Unit of the Indio Police Department works in partnership with the citizens and businesses of Indio to promote and maintain a safe and pleasing environment to live, work and visit. This is achieved through community involvement, education and enforcement of State and Municipal Laws and regulations.

2019 Code Enforcement Case Types





The Indio Police Department Public Information Office is staffed by several public information officers (PIO) and is separate from the City of Indio’s Public Information Office. The role of the Indio Police PIO is to maintain established and open lines of communication with news networks and media outlets, and provide them with information regarding police related incidents, activities and programs. The Indio Police Department addressed 237 media requests for FY 2018-2019. The PIO also provides updates to department related activities through the major networks. The Social Media Team leverages information on Indio PD’s Facebook, Twitter, and Instagram accounts to message real-time information out to the community we serve.

Social Media Outlets



7,485 followers

@indiopolicedepartment



1,175 followers

@indiopd



3,138 followers

@indiopolicedepartment

INDIO POLICE DEPARTMENT

www.joinindioPD.org



*JOIN INDIO PD
AND FIND YOUR PURPOSE!*



Mission & Vision Statement Palm Tree

quality
together
organization
law-enforcement collaborate
service confidence
Respect
values
core
safeguard
trust
mission
motto
life
vision
premier
Indio
nation
Police
improve
department

