### This program has all the elements of success:

MEASURABLE RESULTS

**ACCOUNTABILITY** 

RESPONSIBILITY

INSPECTIONS

**TRAINING** 

**IDENTITY** 

**EXPERTISE** 

RELATIONSHIPS

The Indio Police Department in 1996 began to restructure its crime prevention programs to better service the community and we discovered a program that we felt would be a great benefit to our rental property community that specifically involves apartment complexes, condominiums complexes, storage facilities, RV parks and mobile housing. The program since that time has become successful with over 40 participating properties currently committed to the program standards and requirements. If you are interested in participating in the CFMHP please contact the Indio Police Department by calling at (760) 391-4057 /www.indiopd.org

#### **All Emergencies**

(Police, Fire or Ambulance)

911

Animal Services (760) 343-3644 Business Licenses (760) 391- 4197 City Hall (760) 391- 4000 Code Enforcement (760) 391- 4123

**Crime Free Multi-Housing Program** 

(760) 391-4037

Fire Department (Business)

(760) 347- 0756 Indio Golf Course (760) 391- 4049

**Indio Police Dept Main Line (24-hours)** 

(760) 391-4057

**Indio Police Department Non-Emergency** 

(760) 391-4051

**Indio Water Authority (Business)** 

(760) 391-4038

**Graffiti Removal Hot Line** 

(760) 391- 4143 Neighborhood Watch (760) 391-4037

Office of the Chief of Police

(760) 391- 4035 Senior Center (760) 391- 4170

**Special Events ( Garage Sale and Event Permits)** 

(760) 391- 4175 Teen Center (760) 541-4400

Coachella Valley Crime Stoppers (Anonymous

Tips) (760) 341-STOP

A community effort Committed to Providing quality housing for all



## "Our Community... Our Commitment"



# Crime Free Multi-Housing Program

#### **Indio Police Department**

46-800 Jackson St. Indio, CA 92201 Phone:760-391-4057 Fax:760-391-4036 www.indiopd.org

#### **Crime Free Multi-Housing Program**

The Crime Free Multi-Housing Program is a coalition of Law Enforcement, Business, Owner/Managers and Tenants of apartments. All are committed to providing a safer living environment for residents in apartment complexes throughout the City of Indio.

This program is divided into five phases and facilitated by a member of the Indio Police Department. The Indio Police Department is responsible for managing the program within the City of Indio. This includes man-aging the program and providing training to managers and other interested parties. Upon completion of the training, managers receive authorization to display the Crime Free Multi-Housing logo signs. The program also requires a condition of participation, which is signed by the Station Commander.

The Crime Free Multi-Housing Program has proven to be extremely effective in reducing calls for police service at complexes that are involved in the program. Some complexes report as much as an 84% reduction in law enforcement calls in the short period of time the program has been implemented.

As the Crime Free Multi-Housing Program continues to expand throughout Southern California, our hope is that families will have a safer environment to live and raise their children.

#### The Program

#### Phase 1

After an 8-hour class you will receive a certificate. This training covers issues on property management, legal affairs, fire safety, law enforcement and an introduction to the Crime Free Lease Addendum.

#### Phase 2

The complex is inspected by an employee of the Indio Police Department with your staff. The C.P.T.E.D. inspection protocol is used, which is geared toward safety and environmental design rather than code enforcement. Law enforcement personnel may be able to help improve the safety standards of your complex.

#### Phase 3

After passing the C.P.T.E.D. inspection you will be authorized to order signs for your complex. They should be placed in strategic locations through-out the complex.

#### Phase 4

A tenant's meeting is designed to bring apart-ment managers, tenants, and local law enforcement together to inform the tenants of the Crime Free Multi-Housing Program. Local crime prevention programs are also introduced at these meetings. The meetings are held at the complex.

#### Phase 5

A final certificate is issued showing that the complex has completed all phases of the program. The complex needs to host at least one tenant's meeting and one C.P.T.E.D. inspection within the next year to stay in the program.

#### Success

The Crime Free Multi-Housing Program involves over 1000 complexes containing over 50,000 units in Riverside, San Bernardino, Orange, and Los Angeles counties. It continues to grow in all areas and there have been amazing results. A reduction in calls for police service of 25% to 53% has been seen. In addition, an increase in occupancy has also been realized.



## " See Something Say Something"

