

Report Suspicious Activity

Call Indio Police if you observe any suspicious activity in your neighborhood, including:

- Someone going from mailbox to mailbox.
- Loitering in your neighborhood.
- Sounds of breaking glass or loud, unusual noises.
- Vehicles driving in your neighborhood that do not belong there.
- People sitting in a car or looking in windows, or over fences.
- Door to door solicitors.
- Mail littered on the ground.



Report suspicious activity to

Indio Police Dispatch

(760) 391-4051

Report Mail Theft

US Postal Inspectors and the Indio Police Department investigate mail theft and mailbox vandalism or tampering. If you believe you are a victim of one of these crimes, call:



Indio Police Department (760) 391-4051
Indio Post Office (760) 347-2092
U.S. Postal Inspectors 1 (800) ASK USPS
(800) 275-8777
www.postalinspectors.usps.gov

Emergencies (Police, Fire or Ambulance) 911

Animal Services

(760) 343-3644

Business Licenses

(760) 391- 4197

City Hall

(760) 391- 4000

Code Enforcement

(760) 391- 4123

Crime Free Multi-Housing Program

(760) 391-4037

Fire Department (Business)

(760) 347- 0756

Indio Golf Course

(760) 391- 4049

Indio Police Dept Main Line (24-hours)

(760) 391- 4057

Indio Police Department Non-Emergency

(760) 391- 4051

Indio Water Authority (Business)

(760) 391- 4038

Graffiti Removal Hot Line

(760) 391- 4143

Neighborhood Watch

(760) 391-4037

Office of the Chief of Police

(760) 391- 4035

Senior Center

(760) 341- 4170

Special Events (Garage Sale and Event Permits)

(760) 391- 4175

Teen Center

(760) 541-4400

Coachella Valley Crime Stoppers (Anonymous Tips)

(760) 341-STOP



MAIL THEFTS



Our Community... Our Commitment

Indio Police Department

46-800 Jackson St.

Indio, CA 92201

Phone: 760-391-4057

Fax: 760-391-4036

www.indiopd.org

What is Mail Theft?

- The destroying of, tampering with, or taking of another persons mail for the purpose of obstruction or learning secrets, business, or personal information.
- The unauthorized removal of mail from any approved mail receptacle (outgoing mail or delivered mail).



How is Mail Stolen?

- From a private mailbox, a shared communal mailbox found in apartment complexes or homes.
- Directly from a postal vehicle or the post office itself.
- By anyone: other residents using shared mailboxes, neighbors, or strangers who pass by and notice vulnerable mail.

For mailbox repair you may contact:

Jayco Inc (800) 587-5257
or
Salsbury Industries (800) 624-5269

How is Stolen Mail Used?

Thieves steal mail to access credit cards, Social Security numbers, bank statements, checks, and other personal information. Mail theft is punishable under federal law by fines and prison sentences.

How Can I Protect Myself From Mail Theft?

Outgoing Mail

- Use the letter slots at your local post office to mail letters or give them to your local letter carrier.
- Pick up your mail promptly after delivery. **DO NOT LEAVE IT IN YOUR MAILBOX OVERNIGHT.**
- Do not send cash in the mail.
- Ask your bank for “secure checks” that can not be altered.

Vacations

- Put a “hold” on your mail when on vacation or out of town. (<https://holdmail.usps.com/duns/HoldMail.jsp>)
- Ask a neighbor to collect your mail.
- Go to Vacation Home Checklist located at www.indiopd.org for ideas on protecting your home while on vacation.

Limit Access

- Purchase a lockable mailbox or convert your current one to a lockable type (prior to making changes, check with your local postmaster and home owner’s association).
- Shred discarded mail.
- Have checks deposited electronically into your account via direct deposit.



How Does Mail Theft Lead to Identity Theft?

Thieves may use stolen mail to take over a victims identity by gaining access to:

- Credit card offers and numbers
- Social Security numbers
- Banking or investment account numbers
- Gift cards.

Protect yourself by checking bank activity and credit and credit card charges regularly, and your credit history at least once a year.

Neighborhood Watch



Get to know your neighbors, your neighborhood, and your community by joining Neighborhood Watch. When you know who belongs in your neighborhood, you also know who doesn't.

Contact Indio's Neighborhood Watch by calling (760) 391-4037 and join or start a group in your community.



If you believe you know someone committing mail theft and are concerned about your safety, contact Valley Crime Stoppers at (760-341-STOP).