

INDIO POLICE DEPARTMENT PRESS RELEASE

"Our Community... Our Commitment"

Date and Time of Release: Monday, March 16, 2020 / 9:45 P.M.

Subject: Implementation of Police Department Lobby Service Measures

The Indio Police Department is continuing to provide public safety services to our entire community during the COVID-19 public health emergency. As a law enforcement organization, we are adhering to recommendations made by the Department of Public Health regarding necessary precautions that will enable us to keep providing the best possible service to our community, while minimizing risk to our community and Department personnel.

The Police Department has implemented a series of measures to ensure the safety and health of its residents, visitors, and employees. As such, the following temporary changes have been made:

- Effective <u>Tuesday, March 17, 2020</u>, the lobby at the Indio Police Department will be closed until further notice to reduce the exposure potential to lobby visitors and our personnel.
- All non-emergency calls will be evaluated accordingly to determine the appropriate response. We will encourage applicable non-emergencies to be handled via phone report or by utilizing our online reporting services.
- We will continue responding to ALL emergency calls for service.
- If you need to report non-emergency or routine issues, please file an online report at www.indiopd.org, or call our non-emergency dispatch line at (760) 391-4051.
- For general Police Records and Code Enforcement related matters, please call the main line at (760) 391-4057.
- For updates regarding these changes and other information, please monitor the Indio Police Department's social media accounts.

Facebook: <u>www.facebook.com/indiopolicedepartment</u> Instagram: <u>www.instagram.com/indiopolicedepartment</u>

Twitter: www.twitter.com/indiopd

For more information regarding COVID-19, including how to protect yourselves and your families, please visit: https://www.rivcoph.org/coronavirus

On behalf of the entire Indio Police Department staff, we thank you for your patience and understanding during these temporary changes to our services. Please be well and be safe.

Our Community...Our Commitment. www.indiopd.org

For more information contact: Indio Police PIO – (760) 541-4500